PTO/SB/05 (08-03)
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## UTILITY PATENT APPLICATION **TRANSMITTAL**

(Only for new nonprovisional applications under 37 CFR 1.53(b))

pond to a conection of miorina	ation unless it displays a valid Owld control number.
Attorney Docket No.	41698-1107
First Inventor	N. Isenberg
Title	Technique for Dynamically Prioritizing Communication Calls to Information/Call Cent
Express Mail Label No.	EV006644233US

APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents.	ADDRESS TO:  Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450	
1. X Fee Transmittal Form (e.g., PTO/SB/17) (Submit an original and a duplicate for fee processing)  Applicant claims small entity status. See 37 CFR 1.27.  Specification [Total Pages 16 ] (preferred arrangement set forth below) - Descriptive title of the invention - Cross Reference to Related Applications - Statement Regarding Fed sponsored R & D - Reference to sequence listing, a table,	<ol> <li>CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix)</li> <li>Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)         <ol> <li>Computer Readable Form (CRF)</li> <li>Specification Sequence Listing on:</li> <li>CD-ROM or CD-R (2 copies); or</li> </ol> </li> </ol>	
or a computer program listing appendix  - Background of the Invention  - Brief Summary of the Invention  - Brief Description of the Drawings (if filed)  - Detailed Description  - Claim(s)  - Abstract of the Disclosure	ii. Paper c. Statements verifying identity of above copies  ACCOMPANYING APPLICATION PARTS	
4. X Drawing(s) (35 U.S.C. 113) [Total Sheets7]  5. Oath or Declaration	9. Assignment Papers (cover sheet & document(s))  10. 37 CFR 3.73(b) Statement	aratio
5b, is considered a part of the disclosure of the accompanying continuation. The incorporation can only be relied upon when a portion has been inadve	ion or divisional application and is hereby incorporated by reference.	
10. GONNEGI GI		
Customer Number:	OR  Correspondence address below	
Name ALEX L. YIP		
Address KAYE SCHOLER LLP		
425 PARK AVENUE  City  NEW YORK	State NEW YORK Zip Code 10022	
NEW TORK	Telephone (212) 836-7363 Fax (212) 836-8689	
000	Registration No. (Attorney/Agent) 34,759	
Name (Print/Type) ALEX L. YIP	Date October 28, 2003	

This collection of information is required by 37 CFR 1.53(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PTO/SB/17 (10-03)

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## **FEE TRANSMITTAL** for FY 2004

Effective 10/01/2003. Patent fees are subject to annual revision.

Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT	(\$) 842.00

Complete if Known				
Application Number	TBA			
Filing Date	Herewith			
First Named Inventor	N. Isenberg			
Examiner Name	TBA			
Art Unit	TBA			
Attorney Docket No.	41698-1107			

METHOD OF PAYMENT (check all that apply)	FEE CALCULATION (continued)						
Check Credit card Money Other None	3. ADDITIONAL FEES						
P Deposit Account:			Small				
Danceit	Fee Code		Fee I Code	Fee (\$)	Fee Description	Fee Paid	
Account   50-0988	1051	130	2051	• •	Surcharge - late filing fee or oath		
Number Deposit Account	1052	50	2052		Surcharge - late provisional filing fee or		
Account Name KAYE SCHOLER LLP	1053	130	1053		cover sheet Non-English specification		
The Director is authorized to: (check all that apply)	1053	1	1812 2		For filing a request for ex parte reexamination		
Charge fee(s) indicated below Credit any overpayments	1804	920*	1804	-,	Requesting publication of SIR prior to		
Charge any additional fee(s) or any underpayment of fee(s)		520			Examiner action	·	
Charge fee(s) indicated below, except for the filing fee	1805	1,840*	1805	1,840*	Requesting publication of SIR after Examiner action		
to the above-identified deposit account.	1251	110	2251	55	Extension for reply within first month		
FEE CALCULATION	1252	420	2252	210			
1. BASIC FILING FEE	1253	950	2253		Extension for reply within third month		
Large Entity Small Entity Fee Fee Fee Fee Fee Paid Fee Fee Fee Paid	1254		2254	740		1	
Code (\$) Code (\$)	1255		2255	1,005	Extension for reply within fifth month		
1001 770 2001 385 Utility filing fee 770	1401	330	2401	•	Notice of Appeal		
1002 340 2002 170 Design filing fee	1402	330	2402		Filing a brief in support of an appeal		
1003 530 2003 265 Plant filing fee	1403	290	2403		Request for oral hearing	\ <b> </b>	
1004 770 2004 385 Reissue filing fee	l	1.510			Petition to institute a public use proceeding		
1005 160 2005 80 Provisional filing fee	1452	110	2452		5 Petition to revive - unavoidable		
SUBTOTAL (1) (\$) 770.00		1,330	2453		5 Petition to revive - unintentional		
2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE	ı	1,330	2501		5 Utility issue fee (or reissue)		
Fee from Ext <u>ra Claim</u> s <u>below Fee Paid</u>	1502	480	2502		Design issue fee		
Total Claims 24 -20** = 4 X 18 = 72	1503	640	2503		) Plant issue fee		
Independent 2 - 3** = 0 x 86 = 0	1460	130	1460	130	Petitions to the Commissioner		
Multiple Dependent =	1807	50	1807	7 50	Processing fee under 37 CFR 1.17(q)		
Large Entity   Small Entity	1806	180	1806	6 180	) Submission of Information Disclosure Stmt		
Fee Fee Fee Fee <u>Fee Description</u> Code (\$) Code (\$)	8021	40	8021	1 40	Recording each patent assignment per property (times number of properties)		
1202 18 2202 9 Claims in excess of 20	1809	770	2809	385	5 Filing a submission after final rejection		
1201 86 2201 43 Independent claims in excess of 3	1		1		(37 ČFR 1.129(a))	<b></b>	
1203 290 2203 145 Multiple dependent claim, if not paid	1810	770	2810	0 385	5 For each additional invention to be examined (37 CFR 1.129(b))		
1204 86 2204 43 ** Reissue independent claims over original patent	1801	770	2801	385	5 Request for Continued Examination (RCE)		
1205 18 2205 9 ** Reissue claims in excess of 20 and over original patent	1802		1				
(0) 0 10 00	Other fee (specify)						
SUBTOTAL (2) (\$) 842.00  **or number previously paid, if greater; For Reissues, see above	*Red	uced by	y Basic	Filing I	Fee Paid SUBTOTAL (3) (\$)		

SUBMITTED BY		/)_				(Complete	(if applicable))
Name (Print/Type)	ALEX L. YIP	/2/1	0 -	Registration No. (Attorney/Agent)	34,759	Telephone	(212) 836-7363
Signature		1 Olla	100			Date	October 28, 2003

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